



**TENNESSEE CONTROLLED SUBSTANCE MONITORING PROGRAM**  
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## FACT SHEET

**Name:** Tennessee Controlled Substance Monitoring Program

This program collects prescription data from Dispensers, (including non resident mail order pharmacies). The data is housed in a highly secure database.

**Website:** <https://prescriptionmonitoring.state.tn.us>

Data is available in a patient –specific format to prescribers and pharmacist for the use of treating patients. Licensed healthcare practitioner having the authority to dispense controlled substances may access information in the database “to the extent that the information relates to a current patient to whom the practitioner has dispensed, is dispensing or considering dispensing any controlled substance.”

**Drugs include:** All controlled substances, Schedules II-V

**Turnaround Time:** The website is available 24/7. In most cases, the report is available within seconds.

**Lag-Time:** It takes approximately 1-13 days from the date on which the prescription is dispensed before it appears in a report.

**Uses for the reports:** A report provides a patient history of prescriptions over time. It should be used to supplement a patient evaluation, to confirm a patient’s drug history, or document compliance with a therapeutic regimen.

The Tennessee Controlled Substance Monitoring Program does not warrant any report to be accurate or fully complete. The Report is based on the search criteria and data entered by the dispensing pharmacy. For more information about any prescription on the Patient Rx History report, contact the pharmacy that dispensed it.

This is an on-line service. A prescriber or pharmacist must apply for an account and be approved prior to receiving patient information. This usually takes 1-4 days.

If you have any questions, please contact Kolleen Matthews at:

Phone Number: (615) 253-1305

Fax Number: (615) 253-8782

Email Address: [Controlled.SubstanceDatabase@state.tn.us](mailto:Controlled.SubstanceDatabase@state.tn.us)

### Common Question

#### **Why can't I log onto the website?**

Please note the website address contains https: This is for security purposes. Please type in the complete web address.

#### **I can't remember my user name and password. What do I do?**

Please e-mail a request to have your password reset to [Controlled.SubstanceDatabase@state.tn.us](mailto:Controlled.SubstanceDatabase@state.tn.us). Staff will reset your password and send you an automated notice to the e-mail address provided in your registration.

#### **Why haven't I received my user name and password?**

Please check the junk mail folder of your e-mail provider to see if the automated email with your user name and password has been directed there.